yawar

Product brochure

Yawar Workshop

From booking to invoice, every car in order.



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www.arsh.company

Yawar Workshop

From booking to invoice, every car in order.

Yawar Workshop runs a repair shop or body shop: online bookings, the appointment calendar, customers and their vehicles, invoices and support.

For auto repair shops, body shops and service centres.

9	3	2+	3
Modules in one system	Languages	Organisations use it	Computer, tablet, phone

What sets it apart

A website that takes bookings
Services, gallery, blog, Google reviews, a map and online booking.

A customer portal
Customers sign in to add their vehicles, book, follow appointments and ask questions.

Time slots you control
Open and close working hours, and the calendar never double-books.

In use at

COLLISION PRO BROS

BAMYAN AUTO BODY & TINTING

The problem, and how Yawar solves it

What gets in the way of the work every day - and what changes once it runs on Yawar.

Today

Bookings arrive by phone, go on paper, and two cars are promised the same hour.

With Yawar

Customers book online in the slots you open, and the calendar never double-books.

Today

Customers call again and again to ask how their car is doing.

With Yawar

They are told when an appointment changes, and can follow it themselves.

Today

Invoices and history are scattered; a returning car starts from nothing.

With Yawar

Each customer's vehicles, service history and invoices in one place.

Everything in one system

Each part works on its own and with the others, so a record entered once is right everywhere.

Online booking
Customers book an appointment on your website, in the time slots you open.

Appointment calendar
Every appointment on a calendar, with its status, notes and estimated duration.

Customers & vehicles
Customer accounts with their vehicles and service history.

Services
Your services by category, shown on your website.

Invoices
Invoices to download and send, and every transaction on record.

Support tickets
Questions by department, with messages and attached files.

Notifications
Customers are told when an appointment or a ticket changes.

Dashboard
Today's appointments, new bookings, open tickets and revenue on one screen.

Staff & permissions
Roles for each member of staff, two-step sign-in and an activity log.

Built on Yawar

Every Yawar product shares the same foundation, built, hosted and supported by Arsh.

Dari, Pashto and English
Every screen in three languages, right to left where it should be.

On any device
In the browser on a computer, a tablet or a phone - nothing to install.

Secure by default
Roles and permissions, two-step sign-in and a log of who did what.

Hosted and backed up
On Arsh servers, with daily backups and updates included.

How you get started

01

Ask for a demo
Tell us about your business in the form on our site.

02

We set it up
The Arsh team prepares Yawar with your own details.

03

Your team learns it
We walk your staff through it, screen by screen.

04

You go live
With daily backups, updates and support from Arsh.

An honest word

What your organisation needs first

If your organisation does not yet have what a management system needs, it is better to wait than to spend your money and your time on one. Software of any kind only helps once the ground under it is in place; without that it adds problems rather than removing them. Our advice is to strengthen your infrastructure first, and to come to a system like this one ready for it.

Equipment and connection

A computer: At least one desktop or laptop and a printer, to run the system comfortably.

Internet access: A connection you can rely on.

Hosting: Somewhere online to keep the records and reach them from anywhere.

Stable power: Enough electricity to keep the work going.

People who can run it

A system administrator: Someone confident enough with the system to guide the staff through it.

Trained staff: Every user of the system needs to be shown how it works.

A readiness for technology

Willingness: The organisation has to be ready to use technology in its everyday work.

Accepting change: Managers and staff have to be willing to leave the traditional methods behind and take the new tools up.

Technical support

Someone to call: Access to technical support for whatever comes up.

Arsh can help you get that ground ready - from hosting to IT consulting - and then Yawar does what it is built for.

yawar

Yawar Workshop

See it with your own data

Ask for a demo and the Arsh team will set Yawar up for your business and walk you through it.

Request a demo arsh.company/yawar/demo

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